WHAT IS CLAIMED:

1. A device for using a service made available in a telecommunications network, the device comprising:

at least one network server having an interface program;

a user-side terminal, the user-side terminal being capable of connection to the at least one network server; and

a control and operating device executing a user interface to control and operate the service;

wherein the control and operating device is assigned to the user-side terminal and the at least one network server transmits the user interface program to the control and operating device before service is used.

- 2. The device as recited in claim 1 wherein the user-side terminal includes a telephone.
- 3. The device as recited in claim 1 wherein the service includes a speech recognition system.
- 4. The device as recited in claim 1 further comprising an ISDN line connected to the at least one network server, a first channel of the ISDN line being assigned to the user-side terminal and a second channel of the ISDN line being assigned to the control and operating device.
- 5. The device as recited in claim 2 wherein a microphone of the telephone is used for inputting speech and the control and operating device is used for displaying text.
- 6. The device as recited in claim 1 wherein the control and operating device includes a JAVA processor.

- 7. The device as recited in claim 1 wherein the control and operating device includes a computer.
- 8. The device as recited in claim 1 wherein the control and operating means includes a JAVA execution-time environment.
- 9. The device as recited in claim 1 wherein the terminal includes a JAVA execution-time environment.
- 10. A method for using a service made available in a telecommunications network wherein at least one network server stores at least one user interface program, the at least one user interface program providing operating functionality, said method comprising:

using a user-side control and operating device or terminal to call-up the user interface program before the service is used, and

executing the user interface program by the control and operating device, so that an operator can control and operate the service through a user interface.

- 11. The method as recited in claim 10 wherein the user interface program is provided as a JAVA applet.
- 12. The method as recited in claim 11 wherein the service provides processing of speech into text, speech input being carried out using the terminal, display of the text being carried out using the control and operating device, and conversion of speech into text being carried out by the at least one network server.

